



ANNOUNCING A NEW INITIATIVE TO INCREASE THE COORDINATION OF BEHAVIORAL HEALTH AND MEDICAL CARE

February 2006

Dear UBH Network Clinician:

In February 2006, the United Behavioral Health (UBH) Chicago Care Management Center will be implementing a new initiative to increase the coordination of our enrollees' behavioral health services with their Primary Care Physicians (PCP) and/or other medical clinicians.

Each month, UBH Chicago will send a mailing to all enrollees that had an initial evaluation session with a UBH prescribing clinician. The mailing will consist of a cover letter explaining the importance of the coordination of behavioral health and medical services and a *UBH Confidential Exchange of Information Form* (attached). The letter asks the enrollee to fill in their PCP/medical clinician contact information and then to take the form to their next session with their UBH prescribing clinician. We ask that UBH prescribing clinicians, or their office staff, complete the rest of the form and then fax or mail it to the PCP or medical clinician.

Coordination of care between behavioral health clinicians and PCPs/ medical clinicians improves the quality of patient care by:

- Minimizing potential adverse medication interactions
- Providing more efficient and effective treatment
- Reducing risk of relapse for patients with substance abuse disorders
- Promoting early identification of non-compliance with treatment

For additional information on this intervention or for copies of the *UBH Confidential Exchange of Information Form*, please call 1-800-711-6089, extension 4730.



Thank you for continuing to provide high quality behavioral health services to UBH enrollees!

Quality Improvement Department
UBH Chicago Care Management Center

